



WELCOME TO SPUR VALLEY RESORT

General rules & regulations

- Please stop at the office when you arrive for the season to say hi and check the status of your registration card. Please inform us of changes to your address and both family members emails/ phone #.
- Please inform us if family or friends are visiting you or using your unit. They must stop at the office upon arrival. They may be asked to park their vehicle in a designated area.
- Do not at anytime block our roads or other guest's driveways. Most sites can only
- accommodate one vehicle. You can ask us where to park visitors or extra family.
- Always obey the posted speed limit of **15 km/h this applies to all motorized vehicles.**
- **All noise producers must be kept to a minimum at all times.** Such as idling vehicles, TV's, motorbikes, stereos, toys, televisions and PEOPLE etc. Respect your neighbor's **right to privacy**. Do not cut though other's sites.
- Please try to work out small problems amongst yourselves. For emergencies or major difficulties please phone or come to the office anytime night or day.
- For the safety of young children please accompany them at all times especially in
- the washrooms.
- Quite hours are **11:00 PM to 8:00 AM. No music please.** Once again, respect
- your neighbors.
- You must email us first if you have family and friends wanting to stay with us. They make their own reservations, preferably by email and they must register and pay upon arrival. Always get prior approval before putting up any tents for family and friends on your own site.
- Keep all windows, vents and doors closed when you are using your air conditioner. Do not leave your air conditioner on unnecessarily as they will cool your unit down quickly. Turn all lights and electronics off when not using them.
- You should display a **checklist** of reminders for opening and closing your unit such as:
 - Turn off all fans, lights, air conditioners, heaters, stoves, propane and your water supply.
- Obtain permission prior to erecting sheds or decks. Sheds are for storage only not housing guests.

Maintenance

- Notify staff if trees or shrubs need trimming. Staff will dispose of debris. Do not place branches in bushes or creeks.
- Do not put leaf bags in garbage bins. Use the burn pile for leaves, debris, and wood scraps.
- **Tidy up under trailers and around your site.** No junk, boards, bricks, toys, or carpets. Store usable items neatly.
- Secure all possessions and retract awnings due to high winds. Dining tents must be well secured, tied back, and left open.
- Empty all standing water to avoid mosquito breeding in dishes, tarps, toys, etc.
- Weed around your own solar lights, plants, and ornaments to prevent damage during whipper-snipping.
- Remove solar lights at season's end to avoid winter illumination.
- Dig hoses and electrical cords into the ground for safety.
- Keep pet leashes/wires off the ground and tucked away for site maintenance.
- Tape electrical cords to sockets to prevent water seepage and unplugging.
- Place BBQs on decks or paving stones for easier maintenance.
- Take large items and building supplies to the Edgewater dump, not our dumpster.
- **Flatten all cardboard before placing it in the cardboard bin.** Newspapers and magazines are okay. **No plastic or foam.**
- Use the covered recycling area for juice/pop/water/beer/liquor bottles and cans only.
- Do not recycle milk cartons, glass jars, garbage, or tin cans.
- These may be recycled at the Edgewater refuse center (a few hundred meters past the last turn-off into Edgewater on the way to Radium).
- Do not throw cigarette butts on the ground.

Septic

- Use solid piping with screw-in adaptor. Accordion hoses are not allowed due to leaks and odor.
- Install a small fence to hide your sewer pipe – this is appreciated by neighbors.
- Ensure sewer/gray water tanks are **full** before dumping and **closed** completely afterward.
- Use only RV/septic-safe toilet paper.
- Do not flush feminine hygiene products. Dispose of them in a wastebasket.
- Visitors must be made aware of this.
- Portable dumping units must have a hose to prevent spillage.

Pets

- Keep your pets on a leash **at all times**, unless you're actively playing with them.
- No pets allowed in the shower house or tennis courts.
- Always carry a doggy bag on excursions and clean up after your pet. Biodegradable bags are strongly recommended.
- Maintenance staff are not responsible for pet waste removal. It will be left in a bag at your site.
- **Do not leave pets unattended unless they are guaranteed to be quiet.**
- Comox, the resort dog, may visit. He's trained to keep wild animals off the property.
- **Please do not feed Comox.** Send him away if you're eating.
- After feeding pets, bring food indoors to avoid attracting bears, wasps, skunks, or Comox.
- You may wash your pet using biodegradable soap in the creek, but not in the pond.

Shut Down Procedures

- Drain and antifreeze all water lines (check your manual for best practices).
- Disconnect your trailer battery to prevent low-battery beeping.
- Pull in all slides and awnings.
- Keep a spare set of keys, either hidden or with the office.
- Take down any gazebos.
- Ensure your site, including under your trailer and the fire pit, is clean.

The DO NOT'S

DO NOT put **plastic, food, bones, or grease** in the fire pit. It attracts wildlife and is not eco-friendly.

DO NOT leave fires unattended. Fires must be kept small and extinguished.

DO NOT leave mats or carpets on the grass—they kill the lawn quickly.

DO NOT let your children litter. Ensure they bring back drink boxes, cans, and wrappers.

DO NOT fill water toys or balloons in the washroom without cleaning up.

DO NOT water your own site or wash your trailer without scheduling with the office.

DO NOT use timers before 6 AM or after 12 PM. Limit watering to 20 minutes.

DO NOT park boats or automobiles on your site. Use the car wash in Radium if needed.

DO NOT idle any motorized vehicles. Help preserve the peace of the campground.

DO NOT use ATVs, motorbikes, or side-by-sides during quiet hours.

- **Absolutely no joyriding is allowed in the campground.**
- Quads and golf carts may be used for hauling if kept slow and quiet.
- Children may only operate motorized vehicles under adult supervision and if age-appropriate.

Things to Remember

- The season runs from April 1st to October 15th, depending on holidays and weather.
- Fireworks are **prohibited**, including at the gravel pit near the highway.
- If you're not renewing your site, notify the office before the end of the season. Your unit must be removed before April 1st and your site cleaned.
- Payment is due by March 31st. Late payments incur interest and your trailer may be moved or held in storage. Additional charges may apply.
- Your site is a **rental** site. When you leave, it is rented to the next person in line.
- If you plan to sell your trailer, you must visit the office. Unapproved "For Sale" signs may be removed. Trailers cannot be sold with your site.
- Moving decks, trailers, or sheds with staff/equipment is time-consuming and costs \$50.
- Sites are designed for 4 persons per unit. Doubling up requires explicit permission from the office.
- Utility trailers and boats should be stored in the storage area and registered at the office to reduce congestion.
- All water onsite is purified drinking water.
- A defibrillator is located outside the office for emergencies. It's battery-operated and includes step-by-step instructions.
- To order wood, call Jeremy Price at **250-341-8977**.
- Lost and found items will be kept at the office for 60 days.

Ron, Audrey and Brandon would like to wish you all another fantastic season at Spur Valley. If you have any questions or comments please feel free to contact us!

Spur Valley Resort: 250 347 9822 (Office Hours 10am-9pm)

Spur Valley Greens: 250 347 6500

The Cantina: 250 347 9081

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